

Agent Banking Service terms and tariffs

- 1. The below Agent Banking Service terms tariffs shall be applied for all customer segments.
- 2. However, all Agent Banking services shall be provided free of charge for Awash Bank staff.

| | | Transaction amount | | |
|----|---|--------------------|--------------|-----------------|
| | | Minimum | Maximum | Customer Charge |
| 1. | Cash-In | 25 501 | 500 1,000 | |
| | | 1,001 | 3,000 | Free |
| | | 3,001 | 6,000 | |
| | | 6,001 | 8,000 | |
| | | 8,001 | 10,000 | |
| | | 10,001 | 15,000 | |
| | | 15,001 | 20,000 | |
| | | Above 20,000 | | |
| | | 25 | 100 | 3 |
| | | 101 | 500 | 4.5 |
| | | 501 | 1,000 | 6 |
| | | 1,001 | 3,000 | 8 |
| 2. | Cash-out (From Wallet, Card | 3,001 | 6,000 | 10 |
| | and Core Banking account) | 6,001 | 8,000 | 11 |
| | | 8,001 | 10,000 | 12 |
| | | 10,001 | 15,000 | 15 |
| | | 15,001 | 20,000 | 18 |
| | | Above 20,000 | | 20 |
| 3. | Pay local remittance | 25 | 100 | Free |
| | Bill Payment | 25 | 500 | |
| | | 501 | 1,000 | |
| | (All Bill payment types including school fee) | 1,001 | 3,000 | |
| | | 3,001 | 6,000 | |
| 4. | | 6,001 | 8,000 | Free |
| | | 8,001 | 10,000 | |
| | | 10,001 | 15,000 | |
| | | 15,000 | 20,000 | |
| | | >20,000 | | |



| 5. | Account opening | NA | NA | Free |
|-----|--------------------------------------|----|--------|--------|
| 6. | Sale Airtime | NA | NA | Free |
| 7. | Transfer to Unregistered Customer | 5 | 500 | 5 |
| 8. | (Between Awash bank Accounts) | 25 | 10,000 | 5 |
| 9. | Customer Balance Enquiry | | 1 Birr | 1 Birr |
| 10. | Customer Mini Statement | | | 1 Birr |